

QUALITY MANAGEMENT POLICY

“Compliance, risk management and reliability are embedded in the way we work throughout the Company. We are committed to consistent and comprehensive quality assurance principles for planning, design, procurement and project delivery.”

Core principles

- We embed and maintain a culture of quality within the organisation
- We establish and implement the objectives and processes necessary to deliver results in accordance with customer requirements and our policies
- We monitor and measure processes against policies, objectives and requirements
- We align and assess our processes and systems against industry best practice construction verification.

To achieve these principles we ...

- ensure that we comply with all relevant legislation, codes of practice, and Australian and industry standards
- maintain quality management system certification
- continually improve our quality assurance performance and systems through the Plan–Do–Review process
- provide our leaders and team members with relevant education and training to improve their awareness, knowledge and practices
- identify, report, investigate and resolve all issues and take action to prevent recurrence
- maintain all relevant documentation to demonstrate compliance and facilitate process improvement
- assess our suppliers' and subcontractors' abilities to operate within the same framework.

Leadership commitment

I am committed to ensuring that this policy is communicated, understood, accepted and successfully implemented throughout the Leed Group.



Craig Laslett
MANAGING DIRECTOR